



Driftwood  
Family Holiday Home

Full Name (group contact) \_\_\_\_\_

Address \_\_\_\_\_  
\_\_\_\_\_

Post Code \_\_\_\_\_

Tel \_\_\_\_\_

E-Mail \_\_\_\_\_

Booking Period: From \_\_\_\_\_ to \_\_\_\_\_

Details of Group

Name (age if under 25)

Address (if different from above)

2. \_\_\_\_\_

3. \_\_\_\_\_

4. \_\_\_\_\_

5. \_\_\_\_\_

6. \_\_\_\_\_

No need to complete this boxed area if booked through a 3<sup>rd</sup> party website

Cost of Accommodation £ \_\_\_\_\_ (N.B. negating any service fees charged by any website if booked through them) (Book direct with us to avoid website service fees)

Non-Refundable Booking Deposit £200 (enclosed)

Plus Refundable Security Deposit £300 (refunded after departure subject to reasonable damage or loss charges)

Balance £ \_\_\_\_\_ (due 6 weeks before arrival)

Please note: The deposit which is required before a booking can be confirmed is non-refundable. You are advised to take out travel insurance with a cancellation clause which may enable you to recover non-refundable monies.

Declaration

I have read your booking conditions and accept them on behalf of all my party who will reside in the property and on whose behalf, I am duly authorized to make this agreement. I am over 18 years of age.

Signature \_\_\_\_\_

Date \_\_\_\_\_

Payments are preferred by internet banking for security. Please include your name in the transaction reference.  
Mr. Lee Scott Lloyds Bank Sort Code – 77-13-12 Account Number – 68585460  
BIC Number – LOYDGB21N45 IBAN Number – GB69LOYD77131268585460  
e-mail your booking form to us at: [lee@driftwood-newquay-cornwall.co.uk](mailto:lee@driftwood-newquay-cornwall.co.uk)  
Phone: (+44) 07730 923214

We will inform you of your confirmed booking once payment has cleared.

**Thank you for booking Driftwood Family Holiday Home. Enjoy your stay.**



## **Driftwood Booking Conditions**

### **The Agreement**

The condition of hire is between the hirer and the property owner. The contract is deemed to have been made once the hirer has signed the booking form, paid a deposit and the owner has dispatched a confirmation of booking. You must be over 18 years at the time of booking.

### **Booking**

The person who signs the booking form (The Hirer) will be responsible for all persons included on the form and should ensure that they are aware of the booking conditions. The owner reserves the right to decline any booking or refuse to hand over a key to any person who has not complied with the booking conditions.

### **Payment**

To reserve the property known as 'Driftwood', the hirer must complete the booking form and return it together with payment of the initial non-refundable booking deposit of £200 subject to the booking conditions above. Following receipt of the booking form and deposit, the owner will send to the hirer a confirmation statement. This is formal acceptance of the booking. The Hirer agrees to pay the balance of the cost plus the refundable security deposit six weeks before the holiday is due to start (it should be noted that reminders are not sent out). If the booking is made within six weeks of arrival, the full amount is payable. If the balance is not received within the time specified, the owner reserves the right to cancel the booking and retain the deposit. The security deposit will be refunded to the hirer after departure, subject to reasonable damage or loss charges.

### **Number of People using Holiday Accommodation**

The license from the owners shall permit the hirer and members of the hirer's party as shown on the booking form (but no one else) to occupy the property for holiday purposes only. No more than the maximum number of persons stated on the booking form may occupy the property unless by prior written agreement with the owner.

The owner reserves the right to refuse admittance or evict the hiring group if this condition is not observed. The owner reserves the right to revoke or refuse prior to, or during the stay, any booking from parties which they consider to be unsuitable for the property. Single sex or large group bookings may only be accepted by special arrangement.

### **Arrival/Departure**

The property (unless otherwise stated) will be available for occupation from 4.00 pm on the first day of the holiday and must be vacated by 10.00 am on the last day.

### **Cancellation**

In the event of a cancellation by the hirer, the owner will retain the booking deposit. If full payment has been made by the hirer, and the property is successfully re-let, the owner will refund the full payment less deposit and any expenses or losses incurred. The owners remind the hirer to arrange a comprehensive travel insurance policy which includes cancellation cover.

### **Pets**

No pets are permitted on the property.

### **Your Responsibilities**

The Hirer agrees:

That the supervision of children, babies and any adults requiring care remains the responsibility of the hirer at all times.

To be responsible for leaving the accommodation in good order and clean condition, otherwise a cleaning / repair charge may be levied.

To pay for any damage or loss however caused, excluding reasonable wear and tear incurred during occupation.

Not to cause nuisance or annoyance to occupants of nearby properties.

To allow reasonable access to the property by the owner (or agents acting on behalf of the owner), if it is deemed necessary.

If, in the opinion of the owner any person is not suitable to continue their occupation of the property because of unreasonable behaviour, damage or nuisance to other parties, the contract may be treated by the owner as discharged and the owner may repossess the property immediately. The Hirer will remain liable for the whole cost of hire and no refund shall be due.

The owner reserves the right to charge a security deposit of a minimum of £300.

Conditions of such will be made clear at the time of booking.

### **Complaints**

In the unlikely event of a complaint the hirer should immediately contact the owner.

Any dispute arising out of the booking will be between the hirer and the owner.

### **Liability**

The owner cannot accept responsibility for any material loss, damage, additional expense, or inconvenience directly or indirectly caused by or arising out of the property, its plumbing, gas, electrical services or exceptional weather.

No responsibility is accepted for loss or damage of the property, vehicles or vehicle contents belonging to the Hirer or any member of the party during their occupancy.

### **Cancellation by Us**

The owner reserves the right to refuse any booking and to cancel any bookings already made if the property is unavailable (e.g. through fire, flood, etc) for any reason whatsoever, subject to a full refund of all monies paid. The owner shall be under no other liability if such cancellation occurs.

### **Force Majeure**

The owner cannot accept responsibility or liability for any alterations, delay or cancellation or any other loss or damage caused by war, civil strife, terrorist action, industrial disputes, fire, sickness, bad weather, epidemics, acts of any government or public authority, changes imposed by re-scheduling of airlines or any other event outside our control.